

MVD

LoraWan INSTALLATION GUIDE

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## 1. Pre-Requisites

The following items are required at the time of installation, please check that you have all of the following before going to site

### 1.1 Requirements before going to site

- (a) Smartphone
- (b) Windows Based Laptop with ethernet port
- (c) Wall anchors & Screws
- (d) Tools Tape measure, Side Cutters, Pliers, stud finder, pencil, level, Sharpie
- (e) Bootlace Ferrule Crimping Tool
- (f) Bootlace Crimps (Sizes: 1x 1.5mm & 2x 1.5mm for 18AWG power cable)
- (g) 2mm flat head screw driver to suit phoenix terminal block
- (h) Recommended Cable
- (i) Confirmation of available network ports on customers LAN Switch
- (j) CAT6 Patch Leads for gateway configuration
- (k) DC multimeter
- (I) Brushed Plates
- (m) Additional Power Supplies (if detectors will be in multiple locations)
- (n) Connectors or Wago Connectors or solder and heathrink to join power supply cable to install cable

### 1.2 What's in the box (RS-485 Gateway)

- \* 1x MVD Gateway Cabinet
- \* 1x Cabinet Mounting Plate
- \* 2x Key
- \* 1x Power Supply

### 1.3 What's in the box (RS-485 Detector)

- \* 1x MVD RS-485 Detector
- \* 1x Mounting Plate
- \* 1x Security Screw

## 2. MVD Installers Portal

### 2.1 Creating an MVD Installers Account

Create an MVD Installers account and enter the details as prompted (insert step by step guide with pictures)

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### 2.2 Adding a new site

+ Add a new site to your portal by entering the details as prompted (insert step by step guide with pictures)

### 2.3 Adding a new gateway

Add a new Gateway to the site Note that a gateway cannot be added without at least one detector connector Scan QR Code of LoraWan Gateway Unit and enter the details as prompted \*Insert images from portal \*Insert step by step guide (QR Code http://myvapedefense.com/gate/{gateway\_id}

> Confirm ID Number matches the ID number on the gateway \*Insert images from portal \*Insert step by step guide

Name the Gateway (eg: Science Wing Comms Cabinet)
 \*Insert images from portal
 \*Insert step by step guide

### 2.4 Adding a Detector to the Gateway

## 3. Power Supply

It is imperative that the detectors are supplied with sufficient power to ensure they operate at an optimal level. Use the following steps to assist with this process.

3.1.1 Power Supply Location - Select a suitable location to plug in the power supply taking into consideration

- The likelihood of it being mistakenly unplugged
- Who has access to the area it is plugged in
- The selected power point is RCD protected

**3.1.2** Detector Locations - Before commencing the installation, identify all detector locations and estimate a worst case scenario cable distance making sure it meets the requirements set out in Chapter 5

**3.1.3** Cable Route - Correct installation of the cable is highly important. Make sure that relevant cabling standards are adhered to.

**3.1.4** Termination - Proper termination of the conductors result in good electrical conductivity and mechanical strength

**3.1.5** Testing - Using a DC multimeter, ensure that the last detector has a minimum voltage of 16V DC

**3.2** Current Draw - The average current draw for a LoRaWan detector is <100mA not taking into consideration of the in-rush current which can be around double that figure

### 3.3 Power Supply Sizing

### 3.3.1 Combined Gateway (MVG1022)

- 1x 5amp 24V DC power supply for gateway and 16 wired detectors
- 2x 2.5amp 24V DC power supply (1 for every 8 wireless detectors)

### 3.2.2 Dual Lora Gateway (MVG1020)

- 2x 1amp 24V DC power supply for the gateway
- 4x 2.5amp 24V DC power supply (1 for every wireless 8 detectors)

### 3.2.3 Mini Pro Gateway (MVG1029)

• 1x 2.5amp 24V DC power supply for gateway and 8 wireless detectors

### 3.2.4 Mini Basic Gateway (MVG1028)

• 1x 2.5amp 24V DC power supply for gateway and 8 wireless detectors

3.3 Polarity
The detectors and gateway are polarity sensitive.
Red conductor = Positive
White conductor = Negative
Insert images once power supplies identified

## 4. Maximum Detectors

### 4.1 Combined Gateway (MVG1022)

- Up to 16 LoraWan Detectors
- Up to 16 RS-485 Detectors

### 4.2 Dual Lora Gateway (MVG1020)

• Up to 16 LoraWan Detectors per gateway (32 in total)

### 4.3 Mini Pro Gateway (MVG1029)

• Up to 8 LoraWan Detectors

### 4.4 Mini Basic Gateway (MVG1028)

• Up to 8 LoraWan Detectors

## 5. Cable

### 5.1 Recommended Cable

Roadworx RW100218BK (100m roll) Roadworx RW300218BK (300m roll) Roadworx RW500218BK (500m roll)

- 2 Conductor Flat Double Insulated Cable
- 18AWG

### 5.2 Recommended Cable Length

The detectors can be wired in a daisy chain network topology allowing for a single power source to power a number of detectors through the chain of wiring.

Using the recommended cable <150m

It is highly recommended that the voltage is checked at the furthest detector. Ideal operating voltage is >=16V DC

## 6. Detector Coverage

### 6.1. Provisions

As every installation environment will vary, it is important to note that the detectors have been designed to learn and improve their ability to accurately measure and report over time. It is essential that the following recommended floor areas are observed.

Please note that any full enclosed amenity / toilet cubicle requires a detector per fully enclosed cubicle

(insert pictures that factory engineers are to supply)

6.2 Mechanically exhausted (fan) amenity room

\* Without full height partitioning

\*Ceiling height of 2.4 - 2.7m Maximum Coverage of 8 ~ 10m<sup>2</sup>

6.3 Air-Conditioned open floor room \* Ceiling height of 2.7 - 3.0m

Maximum Coverage of 15  $^{\sim}$   $18m^2$ 

6.4 Minimum Clearances>= 0.5m from a wall>= 1.5m from an exhaust fan or air conditioning vent

### 6.5 Testing

Testing and commissioning the response from all devices at the time of commissioning is recommended to ensure units measure and report levels as expected

## 7. Installing the Gateway

### 7.1 Considerations

The following items need to be considered prior to the Gateway being installed:

- > Mounting Location Fix to at least one stud
- > Cable Management
- > Proximity to Power Point
- > Proximity to Network Port
- > Total distance to detectors

### 7.2 Installing the gateway

- (a) Locate and mark wall stud
- (b) Locate Mounting holes
- (c) Using a level, hold the gateway on the wall and mark mounting holes
- (d) Install wall anchors
- (e) Install the gateway mounting plate using flat head screws



(f) Install the cabinet to the mounting plate (g) Install the antenna Page 10



(h) Install the door

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### 7.3 Connections

### 7.3.1 Combined Gateway



- 1 = 24V DC input
- 2 = RS-485 Bus Output
  - + = 24V Positive
    - A = TX /RX -
    - $\mathbf{B} = TX + /RX +$
    - = 24V Ground
- 3 = WAN (RS-485 Gateway)
- 4 = LAN (Rs-485 Gateway)
- 5 = LoRaWAN Antenna
- 6 = LAN (LoRaWAN Gateway)
- 7 = WAN (LoRaWAN Gateway)

7.3.2 Dual Gateway (insert pictures and descriptions when image received)

7.3.3 LoRa Gateway



1 = 2.1mm tip power supply connection
2 = WAN Port
3= LAN Port
4 = Console - Unused (For Future Use)
5= Reset Button
6= LoRa Antenna Connection
7 = SIM / TF Card - Unused (For Future Use)
8 = 4G - Unused (For Future Use)
9 = Wifi Antenna - Unused
5 = LoRa Connection

## 8. Configuring the Gateway

All parameters have been pre-configured. In general, only the local network IP address of the gateway needs to be modified

### 8.1 Connection

Using a patch lead connect your laptop to the LAN port of the LoraWan gateway (See Chapter 7.3.3)

### 8.2 Set a static IP address on your laptop

- (a) Type Network Connections into the windows search bar and press enter
- (b) Select your Ethernet connection.



(C) Double click on Internet Protocol Version 4 (TCP / IPv4).

### (d) Select Use the following IP address

(e) Enter the IP Address, Subnet Mask and Gateway, as shown below.



(f) Click OK

(g) Click on **OK** to save the network changes



(h) You now have a static IP Address

### 8.3 Access the LoraWan Gateway Interface

\* Note: If you are using a router, ensure that the device and computer are on the same network of 192.168.2.xxx

- (a) Configure the IP Address of the Lora Gateway using the following instructions
- (b) Directly connect your Laptop to the Lora Gateway LAN port (See Chapter 7.3.3)
- (c) Visit the gateway configuration page through a web browser (Chrome is recommended) The default IP address of the gateway is 192.168.2.242

LORAWAN Gateway admin admin Control Login

### (d) Enter the default username / password: admin / admin

### 8.4 Change the password of the LoraWan gateway

Concrete       Active Node       Receive Count       Send Count       Active Node       Receive Node       Busy Node         I Lota Protocol       0	Generation Status	Dashboard / Status /	Overview						23 🛯 🏱   ,
LCR3 P2ckxtLoger       Receive Count       Send Count       Active Node       Receive Node       Busy Node         I whork       0 <th></th> <th>• Overview ×</th> <th></th> <th></th> <th></th> <th></th> <th></th> <th></th> <th></th>		• Overview ×							
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Network          Image: System Comparison of Charge Password       Charge Password         Charge Password       System         Image: Charge Password       System Image: Sys	System Log	0			0		0		0
Lofa Galaway     Lofa Calaway     Lofa Calaway     Lofa Calaway     Lofa Network Server     System     Change Password     Rebool     R	⊠ Network ∽	LoRa Channel Occupancy				LoRa Rate Occur	nancy Statistics		
I Lotta Network Server       System       Image Password         Robot       0       15h       17h       19h       21h       23h       1h       3h       5h       7h       9h       11h       2h       2h       2h       2h       1h       3h       5h       7h       9h       1h       3h       5h	∜ LoRa Gateway	-O- chan0 -O- chan1 -O	- chan2 -O- chan3 -O- c	han4 –⊖– chan5 ⊣	⊖– chan6  –⊖– chan7	1	-O- sf7 -O- sf8 -O- st	9 - <b>O-</b> sf10 - <b>O-</b> sf11 →	⊖– sf12 🤇
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LoRa Network Server     System       System Startup Time     2023-09-25 12:33:12     Host Name     Four-Faith       LoRa Protocol     Build-In LoRa Server     LAN MAC     54:D0:B4:37:4C:91       Device Number     5     VAN MAC     54:D0:B4:37:4C:92       Gateway Number     1     UAN IP     192:168.1.56       Total Uplink     0     UAN IP     192:168.5.1       WAN Protocol     dhcp     Ureless       Radio     Radio is on     Mode     an	Restore Defaults	13h 15h 17h 19	9h 21h 23h 1h	3h 5h	7h 9h 11h	13h 15h	17h 19h 21h 23	h 1h 3h 5h	7h 9h 11h
System Startup Time       2023-09-25 12:33:12       Host Name       Four-Falth         LoRa Protocol       Build-in LoRa Server       LAN MAC       54:D0:B4:37:4C:91         Device Number       5       WAN MAC       54:D0:B4:37:4C:92         Gateway Number       1       WAN MAC       54:D0:B4:37:4C:92         Total Uplink       0       LAN IP       192:168.1.56         Total Downlink       0       WAN Protocol       dhcp         Wireless       Wireless       Name       Addio is on         More       an       an       Addio is on		LoRa Network Server				System			
LoRa Protocol     Build-in LoRa Server     LAN MAC     54:D0:B4:37:4C:91       Device Number     5     WAN MAC     54:D0:B4:37:4C:92       Gateway Number     1     WAN IP     192:168.1.56       Total Uplink     0     LAN IP     192:168.5.1       Total Downlink     0     WAN Protocol     dhcp       Wireless       Radio     Radio is on       More     an		System Startup Time	2023-09-25 12:33:1	2		Host Name	Four-Faith		
Device Number     5     WAN MAC     54:D0:B4:37:4C:92       Gateway Number     1     WAN IP     192:168.1.56       Total Uplink     0     LAN IP     192:168.5.1       Total Downlink     0     WAN Protocol     dhcp		LoRa Protocol	Build-in LoRa Serve	er		LAN MAC	54:D0:B4:	37:4C:91	
Gateway Number     1     WAN IP     192.168.1.56       Total Uplink     0     LAN IP     192.168.5.1       Total Downlink     0     WAN Protocol     dhcp		Device Number	5			WAN MAC	54:D0:B4:	37:4C:92	
Total Uplink     0     LAN IP     192.168.5.1       Total Downlink     0     WAN Protocol     dhcp		Gateway Number	1			WAN IP	192.168.1	56	
Total Downlink     0     WAN Protocol     dhcp       Wireless     Radio     Radio is on       Mode     an		Total Uplink	0			LAN IP	192.168.5	.1	
Wireless       Radio     Radio is on       Mode     ap		Total Downlink	0			WAN Protocol	dhcp		
Radio Radio is on Mode ap		Wireless							
Mode ap		Radio	Radio is on						
in the second seco		Mode	ар						

### (b) Enter a New Password, Confirm Password then select Save & Modify

Status ^	E Dashboard / System / Change Password	5 A 2 A	A*	
Overview	Overview ×			
LoRa Packet Logger	Change Password			
System Log	* New Password 💿 💿			
⊠ Network ∽	* Confirm Password			
🕅 LoRa Gateway	Save & Modify			 . 🕲
LoRa Network Server				
☉ System ^				
System				
Change Password				
Reboot				
Restore Defaults				

- (c) Record and document the new password
- (d) Log back in using the new password

### 8.5 Configure the IP address of the LoraWan Gateway

- (a) Select Network, then WAN Interface
- (b) Leave the **Connection Type** as Static IP
- (e) Enter a WAN IP address, Subnet Mask & Gateway that suits the network configuration the Lora Gateway will be connected to (You may need to liaise with the IT technician to get these details) It is important that the IP address of the Lora gateway is not the same as an existing device on the network

Status ^	E Dashboard / Network / WAN Interface	53 🛯 🜌
Overview	Overview × • WAN Interface ×	
LoRa Packet Logger	Connection Type Static IP V	
System Log	WAN IP Address 192.168.2.242	
⊠ Network ^	Subnet Mask 255.255.255.0	
WAN Interface	Gateway 192.166.2.1	
Wi-Fi	Static DNS 1 192.168.2,1	
Diagnose	Static DNS 2 0.00.0	
Firewall	Static DNS 3 0.00.0	
🕷 LoRa Gateway	Keep Online Detection Ping V	
	Detection Interval 120 Sec.	
LoRa Network Server	Primary Detection Server IP 114.114.114.114	
ি System ∨	Backup Detection Server IP 208.67.220.220	
	Wan Nat Disable Chable	
	STP Disable Enable	
	Save & Modify	

(f) Click Save & Modify

8.6 Set the Password of the LoRa Gateway Wifi

0

- (a) Under the Network TAB, select Wi-Fi then Wireless Security X 🛛 🖻 🔒 E Dashboard / Network / Wi-Fi Status Interface × • Wi-Fi × Network Basic Wireless Security Security Mode Disabled Save & Modify Gateway (b) Select Wireless Security

- - Set the Security Mode to WPA2 Personal
  - Set the WPA Algorithms to AES
  - Set the WPA Shared Key

📮 Status 🗸 🗸	E Dashboard / Network / WI-FI	50 A*	•
⊠ Network ∧	Interface × • • WEFT ×		
WAN Interface	Basic Wireless Security		
Wi-Fi	Security Mode WFA2 Personael V		
Diagnose	WPA Algorithms AES		
Firewall	WPA Shared Key 🛛 🗠 💿		Ø
🕷 LoRa Gateway	Key Renewal Interval 3600		
LoRa Network Server	Save & Modify		
Status			
Basic			
Gateway			
Application			
Multicast Groups			
Interface			
☉ System ✓			

(c) Record and document the new password

### (d) Select Save & Modify

Status	E Dashboard / Network / Wi-Fi	SC 🔤 🏁 .
3 Network	Interface × • WI-FI ×	
WAN Interface	Basic Wireless Security	
Wi-Fi	Security Mode WPA2 Personael V	
Diagnose	WPA Algorithms or 🗸	
Firewall	WPA Shared Key 🛛 🗤 💿	Sec. 19
'%' LoRa Gateway	Key Renewal Interval 3600	
LoRa Network Server	Save & Modify	
Status		
Basic		
Gateway		
Application		
Multicast Groups		
Interface		
☉ System ~		

### 8.7 Configure the IP address of the LoRaWan Router

The LoraWan router allows for a direct wifi connection to the gateway in the event you cannot identify the IP address

- (a) Disconnect the ethernet cable from your laptop
- (b) Follow the steps in 5.1 to set your laptops IP address in the same range as the LoraWan Gateway As an example, if you set your LoraWans gateway with an IP address of 192.168.1.245 in the previous step, set your laptop with an IP address in the same range (eg: 192.168.1.150)
- (c) Reconnect the ethernet cable to your laptop and LAN port (See Chapter 7.3.3)
- (d) Visit the gateway configuration page through a web browser to ensure that you can (Chrome is recommended) In this example the new IP address is 192.168.1.245
- (e) Enter username / password: admin / \*\*\*\*\*\*\*
- (f) Open a new chrome TAB and enter the new IP Address of the Lora Gateway with port 8088 In this example it would be: 192.168.1.245:8088Change the default password as prompted, then select change password

	Wireless Mobile Router
our-Faith	2G/3G/4G/5G Language: English
Setup Wireless Set	ces VPN Security Access NAT QoS App Admin Status
Router Management	
Router Hanagement Your Router is current	not protected and uses an unsafe default username and password combination, please change it using the following dialog!
Router Management Your Router is current	not protected and uses an unsafe default username and password combination, please change it using the following dialog!
Router Management Your Router is current outer Password Router Username	not protected and uses an unsafe default username and password combination, please change it using the following dialog!
Router Hanagement Your Router is current outer Password Router Username Router Password	not protected and uses an unsafe default username and password combination, please change it using the following dialog!

- (g) Record and document the new password
- (h) Select Setup

Four-Faith	Wireless Mobile Router Ti 2G/3G/4G/5G	F8926GW-IOTGW-32M V2.0 (May 9 2023 15:50:40) std me: 04:45:07 up 15 min, load average: 0.61, 0.59, 0.38 WAN IP: 192.168.1.56 Language: English
Setup Wireless Services	VPN Security Access NAT QoS App Admin	Status
WAN Setup		Help more
WAN Connection Type Connection Type	Static IP V	Automatic Configuration - DHCP: This setting is most commonly used by Cable operators.
WAN IP Address	192 . 168 . 1 . 245	Hoct Name
Subnet Mask		Enter the host name provided by your
Gateway Static DNS 1		
Static DNS 2		Domain Name: Enter the domain name provided by your ISP
Static DNS 3	0.0.0	
Keep Online Detection	Ping v	Local IP Address: This is the address of the router.
Detection Interval	120 Sec.	
Primary Detection Server IP	114 . 114 . 114	Subnet Mask: This is the subnet mask of the router.
Backup Detection Server IP	208 . 67 . 220 . 220	
Wan Nat	Enable O Disable	DHCP Server:

- (i) Scroll down to Network Setup
- (j) Check that the Router IP Local IP address of 192.168.5.1 is different to the network the gateway will be connected to

### Notes:

1) If the address is the same it will cause IP conflicts so it is very important to ensure these settings are different

2) If you do not know the router IP address of the customers network, follow the steps in 8.8

3) If the Router IP is different, then proceed to step 8.9

Network Setup	
Router IP	
Local IP Address	192 . 168 . 5 . 1
Subnet Mask	255 . 255 . 0
Gateway	
Local DNS	
letwork Address Server Setting	gs (DHCP)
DHCP Type	DHCP Server V
DHCP Server	● Enable ○ Disable
Start IP Address	192.168.5. 100
Maximum DHCP Users	50
Client Lease Time	1440 minutes
WINS	0,0,0,0
Use DNSMasq for DHCP	
Use DNSMasq for DNS	
DHCP-Authoritative	
ime Settings	
NTP Client	C Enable 🖲 Disable
djust Time	
Auto 🗸	2023 - 09 - 27 06 : 55 : 37 Set
	Save Apply Settings Cancel Changes

### 8.8 Identify a customers server Default Gateway address

- (a) Set your laptop IP address to obtain an IP address automatically
- (b) Type Network Connections into the windows search bar and press enter
- (C) Select your Ethernet connection.



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- (d) Double click on Internet Protocol Version 4 (TCP / IPv4).
- (e) Select Obtain an IP address automatically



(f) Click OK

### (g) Click on **OK** to save the network changes



- (h) You have now set your laptop to obtain an IP address automatically.
- (i) Type **CMD** in the search bar

### (j) Select Command Prompt



- (k) type **ipconfig** and press the **enter** key
- (I) Note down the **Default Gateway IP** address
- (m) If this address is not 192.168.5.1 then proceed to **Step 8.10**, if the address is the same, follow **Steps 8.9** to change the address



8.9 Change the LoraWan Router IP address

### (a) Select Setup

Four-Faith	Wireless Mobile Router 2G/3G/4G/5G	re: F8926GW-10TGW-32M v2.0 (May 9 2023 15:50:40) std Time: 04:45:07 up 15 min, load average: 0.61, 0.59, 0.38 WAN IP: 192.168.1.56 Language: English
Setup Wireless Services	VPN Security Access NAT QoS App Admin	Status
WAN Setup		Help more
WAN Connection Type Connection Type	Static IP	Automatic Configuration - DHCP: This setting is most commonly used by Cable operators.
WAN IP Address Subnet Mask	192     168     1     245       255     255     255     0	Host Name: Enter the host name provided by your ISP.
Static DNS 1 Static DNS 2		Domain Name: Enter the domain name provided by your ISP.
Static DNS 3 Keep Online Detection		Local IP Address: This is the address of the router.
Detection Interval Primary Detection Server IP Backup Detection Server IP	120       sec.         114       114         208       67         220       220	Subnet Mask: This is the subnet mask of the router.
Wan Nat	Enable O Dicable	DHCP Server:

- (b) Scroll down to Network Setup
- (c) Change the Local IP address so that is not the same as the customers
- (d) Select Apply Changes

	Network Setup
Ro	uter IP
	Local IP Address
	Subnet Mask
	Gateway
	Local DNS
Ne	twork Address Server
	DHCP Туре
	DHCP Server
	Start IP Address
	Maximum DHCP Users
	Client Lease Time
	Static DNS 1
	Static DNS 2
	Static DNS 3
	WINS
	Use DNSMasq for DHCP
	Use DNSMasq for DNS
	DHCP-Authoritative
iı	ne Settings
	NTP Client
٩d	just Time
	Auto 🗸
Ì	

### 8.10 Connecting the LoraWan Gateway to a network

- a) Disconnect your laptop from the gateway
- b) Disconnect power from the gateway
- c) Connect an ethernet cable from the customers network switch to the WAN port on the gateway
  - You can now access the Lora gateway from the customers network
  - Don't forget to set your laptops IP Address back to Automatic (DHCP)
- d) You will only be able to add the gateway to the MVD portal when at least one detector is connected

\*Insert images from portal \*Insert step by step guide

### 8.11 Check that the LoRaWAN Gateway has connected to the MVD Server

a) Select the LoRa Network Server tab, then select Interface

🖵 Status 🔿 🎫 Da	ashboard / LoRa Network Server / Interface			56 🔤 🎽 🗸
Overview	LoRa Gateway × Overview × LoRa Packet Logger × Sy	stem Log × WAN Interface × Application ×	System × Status × Basic	Gateway × Multicast Groups × Interface
LoRa Packet Logger Proto	col config Data conver Heartbeat config			
System Log	Protocol type	MQTT ~		
⊠ Network ~	MQTT Switch	close open		
<sup>₩</sup> LoRa Gateway	Server addr	mqtt.myvapedefense.com		
■ LoRa Network Server	Server port	1883		
Status	ClientID	RMiRcikp		
Basic	CleanSession			
Gateway	QOS	exactly once $\checkmark$		
Application	Keepalive(sec)	20		
	User auth			
Multicast Groups	SSL/TLS Mode	Disable		
Interface	Join topic	join/lorawan/54D0B4FFFE374C91/{{device_EUI}}	default	
☺ System ✓	Uplink topic	sensor/data/lora/54D0B4FFFE374C91/{{device_EUI}}	default	
	Downlink topic	sensor/event/lora/54D0B4FFFE374C91/{{device_EUI}}	default	
	Confirmed ack topic	ack/lorawan/54D0B4FFFE374C91/{{device_EUI}}	default	
	Heartbeat topic	heartbeat/lorawan/54D0B4FFFE374C91/{{device_EUI	} default	
	Multicast-Group Topic	mcast_group/{{mcast_ID}}/tx	default	
	Connect Status			
	Cache frame number	0 When the network is abnormal, the gateway of will not be cached (recommended value 100)	aches the latest data quantity and sends it o	at immediately after the connection is successful. If it is 0, it

b) If the LoRaWAN gateway is configured correctly and able to access the internet, the Connect Status should be green

### 8.12 Backup

It is recommendation that once all gateway configuration is completed, a backup should be created and stored with both the installer and the client

### 8.12.1 Create a Backup

a) Log into the LoRa gateway using the port 8088

$\leftarrow \   \rightarrow \   {\tt G}$	A Not secure   192.168.1.67:8088		🖻 🖈 \star 🖪 😩 🤇	Relaunch to update
	Four-Faith	Wireless Mobile Router 2G/3G/4G/5G	e: F8926GW-10TGW-32M v2.0 (May 9 2023 15:50:40) std Time: 12:11:26 up 1:19, load average: 1.17, 1.32, 1.06 WAN IP: 192:166.16 Language: English	
	Setup Wireless Services	VPN Security Access NAT QoS App Admin	Status	A
	WAN Setup		Help more	
	WAN Connection Type Connection Type Keep Online Detection Detection Interval Primary Detection Server IP Backup Detection Server IP	Automatic Configuration - DHCP v         Ping v         120 Sec.         114 114 114         208 67 220 220	Automatic Configuration - DHCP: This setting is most commonly used by Cable operators. Host Name: Enter the host name provided by your ISP. Domain Name:	
	Wan Nat STP	Enable     Disable     Enable     Disable     Isable	Enter the domain name provided by your ISP.	
	Optional Settings		Local IP Address: This is the address of the router.	
	Router Name Host Name	MVD Wireless	Subnet Mask: This is the subnet mask of the router.	
	Domain Name MTU	Auto V 1500	DHCP Server: Allows the router to manage your IP	

b) Select the Adm tab, then select Backup and then use the Backup button to download the file

	Backup Restore			
Only upload files backe Do not uploa	W A R N I N G d up using this firmware and from the same model of rout d any files that were not created by this interface!	er.	Click the all curren ones in th	<i>Restore</i> button to overwrite t configurations with the re configuration file.
Please select a file to restore	Choose file No file chosen		Restore Click the	Settings: Browse button to browse figuration file that is currently
Restore Settings		Backup		ackup button to backup nt configuration.
Restore Configuration		Firmware	e Upgrade	
		Factory D	efaults	on in case you need to reset back to its factory default
Click the "Backup" button to downloa	ad the configuration backup file to your computer.	Comman	ds	ackup your current
Backup Settings		Keep Aliv	e	attinas:
Backup Configuration		Managem	nent	more
Setup Wireless Services	VPN Security Access NAT QoS App	Admin	Status	
	2G/3G/4G/5G			
	Wireless Mobile Router	Ti	me: 12:07:23	up 1:15, load average: 1.43, 1.28, 0.98 WAN IP: 192.168.1.67 Language: English
	Window Medula Device	Firmware: F8	8926GW-IOTG	W-32M v2.0 (May 9 2023 15:50:40)

## 9. Installing the Detectors

### 9.1 Adding the detectors to the LoRaWAn Gateway

The detectors must not be powered on until they have been added to the LoRaWan Gateway or they will not join

### (a) Under the LoRa Network Server tab , Select Application, then View

🖵 Status 🗸	<b>⊒</b> Dashl	board / LoRa Network Server /	Application				53 🔤 🖻 🗸
⊠ Network ∽	Application D	etail × Device × • Application	n ×				
	+ New ap	plication					
'‰' LoRa Gateway	ID	Name	Device Number	CreateAt	Auto Add Dev	Description	Operate
LoRa Network Server	1	vape	7	2023-08-09 10:04:11	false		View 🗇 Delete
Status							(7)
Basic							<b>W</b>
Gateway							
Calendy							
Application							
Multicast Groups							
Interface							
☉ System V							

### (b) Select +Add

Status ^	E Dashboard / LoRa Network Server / Application Detail	20 🔤 🎴 🖕
Overview	Application × Application Detail ×	
LoRa Packet Longer	Application > vape	
	Device Manage Application Set Integrations	
System Log	Please Input DevEul Q Search + Add • Add In Bulk © Delete In Bulk © Export	
⊠ Network ∨	ID LastSeenAT  DevEUI Name Type Join Mode Device addr Description	Operate
™ LoRa Gateway	No Data	
LoRa Network Server		
Status		
Basic		
Gateway		
Application		
Multicast Groups		
Interface		
System V		

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(c) Identify the **DevEUI** number printed on the back of the detector \* NOTE - The DevEUI number can also be seen by scanning the QR code



(d) Enter the DevEUI number, Name the Detector and change the Type to Class C then press Confirm

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Status ^	E Dashboard / LoRa Network Server / Application Detail			X 🔤 🖻 📋
Overview	Application ×  Application Detail × Device ×			
LoRa Packet Logger	Application > vape			
	Device Manage Application Set Integrations			
System Log	Please Input DevEul New device	×		
⊠ Network ~	ID La: * DevEUI #000000000000000000000000000000000000	$\odot$	Description	Operate
🕅 LoRa Gateway	Name Detector 1			
■ LoRa Network Server <sup>®</sup>	Type CtassC	~		
Status	Join Mode OTAA	$\sim$		
Basic	MAC Version 1.0.2	$\checkmark$		
Gateway	AppKEY When empty, application.AppKEY with	II be used.		
Application	Description Description			
Multicast Groups		⊙ Cancel ⊘ Confirm		
Interface				
⊙ System ~				

### (e) Power up the detector

### (f) Select View 53 📧 🎘 🖕 E Dashboard / LoRa Network Server / Application Detail Application × • Application Detail × Application > vape Device Manage Application Set Integrations Q Search + Add O Add In Bulk Delete In Bulk O Export Please Input DevEui ID LastSeenAT ≑ DevEUI Name Туре Join Mode Device addr Description Operate چک Delete 12 ff0000000008303 dev\_00008303 С OTAA View never E LoRa Network Server Total 1 10/page < < 1 > Go to 1 Status Gateway



(h) If the detector has successful connected, you will see data being received

☐ Status ^	E Dashboard / LoRa Network Server / Device							53 🔤 🖻	
Overview	Application × Application Detail × • Device ×								
LoDa Packet Longer	Application > vape > ff000000008303 (dev_00008303)								
Lord Facket Logger	Overview Configure Activation Debug								
System Log		1 le det							
🖾 Network 🗸 🗸	Timed sending 10 + second	Update						Export Clear	
141 L D O O I			Data type	Receiving time	GatewayID	RSSI	SNR	Data	Ø
* Lora Gateway	<b>FPort</b> – 10 +	>	Uplink	2023-10-10 20:11:45	54d0b4fffe374c91	-16	9	03 03 12 00 00 00 00 00 00 00 00 00 dc 00 00 f8 95	Î
LoRa Network Server	Confirm type O UnConfirmed O Confirmed	>	Uplink	2023-10-10 20:11:35	54d0b4fffe374c91	-16	9	03 03 12 00 00 00 00 00 00 00 00 00 00 dc 00 00 18 95	
Status	Data type • ASCII · HEX	>	Uplink	2023-10-10 20:11:27	54d0b4fffe374c91	-17	7.3	03 03 12 00 00 00 00 00 00 00 00 00 00 dc 00 00 18 95	
Gateway	Data For example: 0102030405	>	Uplink	2023-10-10 20:11:16	54d0b4fffe374c91	-17	8.8	03 03 12 00 00 00 00 00 00 00 00 00 00 dc 00 00 f8 95	
Application	Send Clear	>	Uplink	2023-10-10 20:11:04	54d0b4fffe374c91	-17	8	03 03 12 00 00 00 00 00 00 00 00 03 00 dc 00 00 bc 95	
Multicast Groups		>	Uplink	2023-10-10 20:10:55	54d0b4fffe374c91	-16	8.3	03 03 12 00 00 00 00 00 00 00 00 03 00 dc 00 00 bc 95	
Interface		>	Uplink	2023-10-10 20:10:42	54d0b4fffe374c91	-17	9	03 03 12 00 00 00 00 00 00 00 00 03 00 dc 00 00 bc 95	
⊙ System ∨		>	Uplink	2023-10-10 20:10:31	54d0b4fffe374c91	-16	9.5	03 03 12 00 00 00 01 00 01 00 00 00 dc 00 06 65 c7	
		>	Uplink	2023-10-10 20:10:22	54d0b4fffe374c91	-17	9	03 03 12 00 02 00 03 00 03 00 02 00 dc 00 0a 2d 1a	
		,	Uplink	2023-10-10 20:10:10	54d0b4fffe374c91	-17	8.5	02 02 12 00 02 00 02 00 02 00 02 00	-

### 9.2 Wiring Diagrams

Example 1 - Daisy Chain Topology



### Example 2 - Multiple Power Supplies



\*Maximum of 8 Detectors per 2.5amp PS for Mini & Mini Pro Gateway \*Maximum of 8 Detectors per 2.5amp PS for Combined & Dual Gateways \*Additional Power Supply's may need to purchased depending on the installation scenario

### 9.3 Termination

It is recommended that termination of the detectors is completed using a Bootlace Ferrule Crimping Tool and Bootlace Crimps

### 9.4 Bootlace Crimp Sizes (18AWG Cable)

- For single conductor terminations 1x 1.5mm
- For two conductor terminations 2x 1.5mm

### 9.5 Termination Examples

Neat and proper termination of the cables is vital to provide the detector with a reliable power source and prevent faults and corrupted data

+AB-

### 9.6 Mounting

- (a) Install the mounting plate within the parameters set out in Chapter 6
- (b) Cut a 50mm hole at the required location
- (c) Install the mounting plate



- (d) Terminate the cable to the phoenix connector
- (e) Connect the phoenix connector to the detector
- (f) Mount the detector onto the plate with the arrows facing the same way
- (g) Install the security screw

## **10.** LoRaWan Signal

It is vital that the detectors are able to communicate with the LoRaWan gateway within the limitations of LoRaWan protocol.

### 10.1 Recommended LoraWan Distance

The distance a LoRaWan signal can travel is dependent on numerous factors such as the building materials and environmental factors. Best practice is to configure the gateway, power up a detector, then check to see if the required location is within the LoRa range using the following steps. In general terms you should expect to get 150-200m through

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multiple buildings

It is important to note that:

- The shorter the communication distance, the higher the speed, and shorter the time

- The longer the communication distance, the lower the speed, and longer the time

### **10.2 LoRa Signal Obstacle Penetration**

Obstacle P	Penetration
Material Attenuation	Penetration Cost (db)
Plaster	0.8
Glass (13mm)	2
Wood (76mm)	2.8
Brick (89mm)	3.5
Brick (267mm)	7
Concrete (102mm)	12
Stone Wall (203mm)	12
Brick Concrete (192mm)	12
Stone Wall (406mm)	17
Concrete (203mm)	23
Reinforced Concrete (89mm)	27
Stone Wall (610mm)	28

### **10.3 LoRaWan Gateway Placement**

The more obstacles between the detectors and the gateway, the shorter the distance becomes. Hills, trees, buildings reflect and obstruct the signal.

The gateway antenna should not be installed in the immediate vicinity of electronic devices such as PC's, Monitors and LED lighting as this can degrade the performance.

It is recommended to mount the LoRa Antenna as high as possible. The closer the LoRa Module to the ground, the worse the signal is

### 10.4 RSSI

RSSI stands for the Received Signal strength Indication, measured in dBm. We can use this measurement to see how well the MVD Gateway can hear the signal from the detector

RSSI minimum = -100dBM

- If RSSI = -30dBm signal is strong
- If RSSI = -120dBm signal is weak

### 10.5 Checking the LoRa Signal Strength (RSSI)

(a) Login in to the LoraWan Interface

<b></b>	
LoRaWAN Gateway	A <sup>±</sup>
admin	
admin	775
Electronic Login	

(b) Select LorRa Network Server, then select Application and then View

☐ Status ^	⊒ Dashboar	d / LoRa Network Server	/ Application				53 📧 🖻 💡
Overview	首页 × Overv	view × • Application ×					
LaDa Daskat Lagara	+ New applicat	lion					
LURA FACKEL LUGGEI	ID	Name	Device Number	CreateAt	Auto Add Dev	Description	Operate
System Log	1	vape	5	2023-08-09 10:04:11	false		View     Delete
🐼 Network 🗸							
ଝା LoRa Gateway							Ø
LoRa Network Server							
Status							
Basic							
Gateway							
Application							
Multicast Groups							
Interface							
ତ System ∨							

(c) Select View on the detector that you want to view.

\* Hint - To identify a particular detector, the DevEUI number will be the same code number in the portal.

⊑ Status ^	■ Dashboar	d / LoRa Netw	vork Server / Ap	oplication Detai								
Overview	Overview ×	Application ×	<ul> <li>Application Detail</li> </ul>	il ×								
LoDa Packet Longer	Application > v	ape										
Lona Packet Logger	Device Mana	ige Applic	ation Set	ntegrations								
System Log	Please Input De	vEui	Q Search	+ Add	Add In Bull	ilk 🖹 Dek	ete in Bulk	⊖ Export				
හි Network ර	<b>a</b>	LastS	SeenAT ≑	DevE	EUI	Name	Туре	Join Mode	Device addr	Description	0	Operate
🖞 LoRa Gateway	1	2023-0	8-09 11:33:35	1100000000	0008306	dev_00008306	С	OTAA	00480f6d	auto join device	© View	Delete
LoRa Network Server	2	2023-0	9-19 11:56:14	ff00000000	0008302	dev_00008302	С	OTAA	000fc062	auto join device	© View	🗊 Delete
	5	2023-09	9-19 12:48:03	1100000000	0008326	dev_00008326	С	OTAA	013cb678	auto join device	© View	🖻 Delete
Status	6	2023-09	9-19 14:07:52	ff00000000	0008320	dev_00008320	с	OTAA	01b72208	auto join device	© View	🗊 Delete
Basic Gateway Application	Total 5 1	2023-10 0/page ~	0-07 14:33:19	ff00000000 Go to	1	dev_00008324	С	OTAA	01af0fc3	auto join device	⊘ View	Delete
Basic Gateway Application Multicast Groups	Total 5 1	2023-10 0/page ~	< 1 >	Go to	1	dev_00008324	С	ΟΤΑΑ	01af0fc3	auto join device	© View	Delete
Basic Gateway Application Multicast Groups Interface	Total 5 1	2023-1( 0/page ~ ) /ays	0-07 14:33:19	ff00000000	1	dev_00008324	С	ΟΤΑΑ	01af0fc3	auto join device	© View	© Delete
Basic Gateway Application Multicast Groups Interface System ^	Total 5 1	2023-10 0/page v	<ul> <li>&lt; 1 →</li> <li>Detecto</li> <li>Detecto</li> </ul>	rs Cod	1 I	dev_00008324	C	OTAA	Gateway	auto join device + A Notes Updated	© View	C Q
Basic Gateway Gateway Multicast Groups Interface System ^	Total 5 1	2023-10 D/page ∨ Mays tors	< 1 > Detecto ID 1	rs cod froo froo froo	1 1 10000000008325	dev_00008324	C	OTAA Room ID	01af0fc3 Gateway ID	auto join device + Al Notes Updated at 03/10/2023	© View	C Q
Basic Gateway Gateway Multicast Groups Interface System Change Password	Total 5 1	2023-10 O/page v Vays tors s s	< 1 → Detecto Detect 1 2	rs Cod ffoo 39	1 1 10008324	dev_00008324	C	OTAA Room ID	01af0fc3 Gateway ID 1 2	auto join device t Al Notes Updated at 03/10/2023 11:34:57 03/10/2023 11:34:58	© View	C Ocidete
Basic Cateway	Total 5 1	2023-10 D/page ∨ /ays tors s	<ul> <li>&lt; 1 &gt;</li> <li>Detecto</li> <li>1</li> <li>1</li> <li>2</li> <li>3</li> </ul>	rs Cod ffoo 39 43	1 1 10000000008325	dev_00008324	C	OTAA Room ID	01af0fc3 Gateway ID 1 2 3	auto join device + A Notes Updated at 03/10/2023 11:34:57 03/10/2023 11:34:58 04/10/2023 14:35:23	© View	C Q VIEW VIEW VIEW
Basic Gateway	Total 5 1	2023-10 O/page v vays tors s	< <ul> <li>&lt;</li> <li>&lt;</li> <li></li> <li></li> <li>Detecto</li> <li>Detecto</li> <li>1</li> <li>2</li> <li>3</li> <li>4</li> </ul>	rs Cod Go to tor Cod froo 39 43 38	1 1 1 1 1	dev_00008324	Sticker	OTAA Room ID	Olafofc3 Gateway ID 1 2 3 2	auto join device + Al Notes Updated at 03/10/2023 11:34:57 03/10/2023 14:35:23 03/10/2023 14:35:23 03/10/2023 11:35:00	© View	C Ocidete VIEW VIEW VIEW VIEW VIEW
Basic         Gateway         Application         Multicast Groups         Interface         System         Change Password         Reboot         Restore Defaults	Total 5 1	2023-10 0/page v /ays tors s s	< <tr>         0-07 14:33:19           I           Detecto           Detecto           I           2           3           4           5</tr>	rs Code Go to rs tor Cod ffoo 39 43 38 73	1 1 ie	dev_00008324	C	OTAA Room ID	Olaf0fc3	auto join device + Al Notes Updated at 03/10/2023 11:34:57 03/10/2023 11:34:52 04/10/2023 11:34:52 04/10/2023 11:34:52 03/10/2023 11:34:52 1	© View	C Celete
Basic Gateway Application Multicast Groups Interface System System Change Password Reboot Reboot	Total 5 1	2023-10 O/page v ( Aays tors s s	<ul> <li>Control 14:33:19</li> <li>Detector</li> <li>Detector</li> <li>Detector</li> <li>Detector</li> <li>1</li> <li>2</li> <li>3</li> <li>4</li> <li>5</li> <li>6</li> </ul>	rs Cod fro Cod fro 39 43 38 73 froo	0008324	dev_00008324	C Sticker	OTAA Room ID	Olaf0fc3 Gateway ID 1 2 3 2 3 4	auto join device + Al Notes Updated at 03/10/2023 11:34:57 03/10/2023 11:34:58 04/10/2023 14:35:23 03/10/2023 14:35:20 05/10/2023 13:40:43 07/10/2023 13:40:43 07/10/2023	© View	C Ocidete VIEW VIEW VIEW VIEW VIEW

(d) Select Debug



(e) As the data comes in every 20 sec, you can see the RSSI value. A minimum of -100dBM is required.

🖵 Status 🗸 🗸	Dashboard / LoRa Network Server / Device							\$\$ 🔊 🖗	•
⊠ Network ∽	Application Detail × System × • Device ×								
	Application $>$ vape $>$ ff0000000008324 (dev_00008324)								
'⋈' LoRa Gateway	y Overview Configure Activation Debug								
Update log: Update log: Clear									
Status			Data type	Receiving time	GatewayID	RSSI	SNR	Data	Ø
Basic	<b>FPort</b> – 10 +	>	Uplink	2023-10-08 04:27:10	54d0b4fffe374c91	-70	10.8	24 03 12 00 00 00 00 00 00 00 02 00 e9 00 00 00 96 02 2e 01 7f 41 45	
Gateway	Confirm type O UnConfirmed O Confirmed	>	Uplink	2023-10-08 04:26:49	54d0b4fffe374c91	-68	10	24 03 12 00 00 00 00 00 00 00 00 00 00 ec 00 00 00 95 02 30 01 b4 10 3c	
Application Multicast Groups	Data type  ASCII HEX	>	Uplink	2023-10-08 04:26:26	54d0b4fffe374c91	-69	7	24 03 12 00 00 00 00 00 00 00 00 00 00 ea 00 00 00 95 02 34 01 81 ba 4a	
Interface		>	Uplink	2023-10-08 04:26:07	54d0b4fffe374c91	-71	10	24 03 12 00 00 00 00 00 00 00 00 03 00 ea 00 00 00 94 02 35 01 a8 18 d0	
☉ System ^	Send 🖻 Clear	>	Uplink	2023-10-08 04:25:47	54d0b4fffe374c91	-72	7.8	24 03 12 00 00 00 00 00 00 00 00 00 00 ec 00 00 00 93 02 34 01 c0 d9 da	
System		>	Uplink	2023-10-08 04:25:29	54d0b4fffe374c91	-68	10.3	24 03 12 00 00 00 00 00 00 00 00 02 00 eb 00 00 00 93 02 36 01 7b 15 e1	
Change Password		>	Uplink	2023-10-08 04:25:06	54d0b4fffe374c91	-67	8.8	24 03 12 00 00 00 00 00 00 00 00 00 00 eb 00 00 00 93 02 39 01 b0 6f cd	
Reboot		>	Join	2023-10-08 04:24:54		0	0		
Restore Defaults		>	Uplink	2023-10-08 04:24:46	54d0b4fffe374c91	-70	6	24 03 12 00 00 00 00 00 00 00 00 00 00 ed 00 00 00 93 02 3d 01 d0 05 84	
		>	Uplink	2023-10-08 04:24:24	54d0b4fffe374c91	-67	8	24 03 12 00 00 00 00 00 00 00 04 00 ee 00 00 00 91 02 3f 01 a4 dc 63	

### 10.6 SNR

SNR stands for Signal to Noise Ratio, measured in dB. We can use this measurement to see how much unwanted interfering signal sources are present.

Typical LoRa SNR values are between -20dB and +10dB

- A value of +10dB means the signal is less corrupted
- A value of -20dB means the signal is not ideal

10.7 Checking the LoRa Signal Interference

Follow the steps 10.5(a-d)

	🗉 Dashboard / LoRa Network Server / Device							
⊠ Network ∽	Application Detail × System ×   Device ×							
	Application > vape > ff000000008324 (dev_00008324)	Application > vape > ff0000000008324 (dev_00008324)						
'⋈' LoRa Gateway	Verview Configure Activation Debug							
LoRa Network Server	Tirred conding	Updat	e log: 🔵					Export Diear
Status	Timed sending - 10 + second		Data type	Receiving time	GatewayID	RSSI	SNR	Data
Basic	<b>FPort</b> – 10 +	>	Uplink	2023-10-08 04:27:10	54d0b4fffe374c91	-70	10.8	24 03 12 00 00 00 00 00 00 00 02 00 e9 00 00 00 96 02 2e 01 7f 41 45
Gateway	Confirm type O UnConfirmed O Confirmed	>	Uplink	2023-10-08 04:26:49	54d0b4fffe374c91	-68	10	24 03 12 00 00 00 00 00 00 00 00 00 00 ec 00 00 00 95 02 30 01 b4 10 3c
Application Multicast Groups	Data type • ASCII · HEX	>	Uplink	2023-10-08 04:26:26	54d0b4fffe374c91	-69	7	24 03 12 00 00 00 00 00 00 00 00 00 00 ea 00 00 00 95 02 34 01 81 ba 4a
Interface		>	Uplink	2023-10-08 04:26:07	54d0b4fffe374c91	-71	10	24 03 12 00 00 00 00 00 00 00 00 03 00 ea 00 00 00 94 02 35 01 a8 18 d0
System ^	Send 🗇 Clear	>	Uplink	2023-10-08 04:25:47	54d0b4fffe374c91	-72	7.8	24 03 12 00 00 00 00 00 00 00 00 00 00 ec 00 00 00 93 02 34 01 c0 d9 da
System		>	Uplink	2023-10-08 04:25:29	54d0b4fffe374c91	-68	10.3	24 03 12 00 00 00 00 00 00 00 00 02 00 eb 00 00 00 93 02 36 01 7b 15 e1
Change Password		>	Uplink	2023-10-08 04:25:06	54d0b4fffe374c91	-67	8.8	24 03 12 00 00 00 00 00 00 00 00 00 00 eb 00 00 00 93 02 39 01 b0 6f cd
Reboot		>	Join	2023-10-08 04:24:54		0	0	
Restore Defaults		>	Uplink	2023-10-08 04:24:46	54d0b4fffe374c91	-70	6	24 03 12 00 00 00 00 00 00 00 00 00 00 ed 00 00 00 93 02 3d 01 d0 05 84
		>	Uplink	2023-10-08 04:24:24	54d0b4fffe374c91	-67	8	24 03 12 00 00 00 00 00 00 00 04 00 ee 00 00 00 91 02 3f 01 a4 dc 63

## 11. Status Light Indicators



No.	Name	Function	Description
1	PWR	Power light	On: Power on
			Off: Power off

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2	SYS	System running indicator light	Flicker: System running Off: System exception
3	WIFI	WiFi running indicator light	On: WiFi running Off: WiFi disable
4	LoRa	LoRa running indicator light	On: Lora connection Off: Lora disconnection
5	4G	4G running indicator light	On: 4G running Off: 4G disable

## 12. Troubleshooting

Problem	Causes	Suggestions
Detectors won't connect to gateway	<ul> <li>Detectors don't have power</li> <li>Only PoE power is connected to Gateway</li> <li>LoRaWan signal is to weak</li> </ul>	<ul> <li>Wait several minutes for the detectors to connect to the gateway after initial power up</li> <li>Check for voltage directly out of power supply</li> <li>Check polarity</li> <li>Check detectors for minimum voltage</li> <li>Check Gateway is powered with 24VDC</li> <li>Check RSSI &amp; SNR values</li> </ul>
Can't access the Gateway	<ul><li>IP address is incorrect</li><li>Incorrect port connected</li></ul>	<ul> <li>Power Cycle the Gateway - it can take more than a minute to obtain its IP address</li> <li>Directly connect to Gateway</li> </ul>

		<ul> <li>Use an IP scan tool - noting that the MAC address may not appear depending on your scan tool</li> <li>Ensure you are connected to the WAN port</li> </ul>
The Gateway won't connect to the MVD portal	<ul> <li>No detectors are connected to the gateway</li> <li>Gateway is being blocked by a Firewall</li> <li>Local network configuration</li> </ul>	<ul> <li>Make sure at least one detector is connected to the gateway</li> <li>Engage site IT technician</li> </ul>
The gateway has been factory reset	<ul> <li>The Reset button has been pressed</li> </ul>	<ul> <li>Refer to the MVD 'Factory Resetting the LoRa Gateway' document</li> </ul>
The detector won't join the gateway	<ul> <li>The detector was powered on when adding the detector to the gateway</li> <li>The detector is not in range of the LoRaWan gateway</li> </ul>	<ul> <li>Power cycle the detector</li> <li>Power cycle the gateway</li> <li>Move the detector within range of gateway</li> </ul>